

**Wollaton Park Medical Centre
PPG Meeting 1 February 2021 by Zoom**

Present: Ann, David, John, Julie, Malcolm, Mary, Stuart and Yesmean; Claire Glover

Apologies Brenda, Christine, Helen, Rosie, Sue, Dr Parker,

NOTES

| Agenda Item | Summary of Discussion and Actions | Responsibility |
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| Welcome | Yesmean chaired the meeting which was the first to be held since the coronavirus pandemic had interrupted the schedule. It was also the first to be held by Zoom which it was agreed worked well, although some members were excluded as a result. | |
| Practice update | <p>Staff changes during the year were limited to the replacement of Dr Ambrose by Dr Caswell, who was to work Monday mornings, Wednesdays and Thursdays, but was currently on leave following a bereavement. In addition a GP and a nurse had been shielding for much of the year, though working from home, and were expected back in March. Apart from Claire (and her family) who had been infected in March, no other staff at the practice had suffered, unlike some other practices where there had been widespread infection.</p> <p>It had not always been easy to deter patients from making unnecessary visits to the surgery, a tendency which seemed to be increasing. To counter this it was agreed to produce a sheet to indicate preferred ways to interact with the practice and with the vaccination programme, for circulation as appropriate.</p> <p>The practice was commended for the level of service which continued to be available despite the pandemic, particularly in relation to concerns which were relatively trivial in the circumstances. One GP continued to be on call each day from 8.00 to 18.30, with routine calls accepted from 10.00. Members were asked to feed back any issues to Claire.</p> | Yesmean, Claire |
| Vaccination | It was regretted that the practice was not directly involved with the vaccination programme, though doctors had been checking up on the 19% of over-80s who had yet to be vaccinated and in due course the unvaccinated over-70s would be contacted too. They were also ensuring the housebound were visited and vaccinated by 14 February. The latest date for the whole population to be vaccinated was now suggested as July. There was an exchange of experiences among those who had been vaccinated at a variety of centres. Although there was some unevenness, people were generally appreciative of their treatment. Several people had taken part in the briefing sessions which Yesmean had highlighted, with limited satisfaction. | |
| Future topics | Social prescribers. | |

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| AOB | Julie shared a request from a student at Nottingham Trent University, who is researching the experiences of those involved with social prescribing. Yesmean to forward email to Claire | Yesmean/Claire |
| Meeting dates in 2021 | Two-monthly meetings by Zoom were agreed, with the next meeting to be at 14.00 on Monday 29 March. | |